G31 GOT SPACE?

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Background Information: At the Cleveland Clinic Main Campus we have two areas in different buildings that care for our preop and Phase II patients. The Same Day Surgery nurses recognized that there was a lack of available beds for preop and Phase II patients after 1st rounds in G31. This resulted in delays in facilitating the preop process, Phase I and II patients required travel to our sister units for their post op care, overcrowding of our waiting areas, and overall dissatisfaction of our patients, families and employees.

Objectives of Project: Same Day Surgery wanted to improve patient, family and employee satisfaction.

Process of Implementation: We had to efficiently move some of our preop patients to our sister unit (M21) without disruption to our patients and families. In order to achieve this we had to have effective communication with our interdisciplinary teams; including admitting, reception desks, OR, transportation and the charge nurses of each area.

Statement of Successful Practice: By effectively moving some of the 2nd round preop patients to our sister unit this opened up available beds for our Phase II patients and their families. It also opened up beds for us to admit our 3rd round patients preoperatively upon arrival.

Implications for Advancing the Practice of Perianesthesia Nursing: The effective utilization of beds promotes patient, family satisfaction, and employee satisfaction. Family members and patients no longer had to travel to another unit for discharge preparation. Patients were admitted in a timely manner pre-operatively. Pre-op RN's no longer had the added pressure of admitting a patient in the pre-op hold area as an ASAP patient.